

U.S. - EU Safe Harbor & U.S. – Swiss Safe Harbor Statement

About the Safe Harbor

The Safe Harbor program was jointly established by the United States (U.S.) Department of Commerce (DOC) and the European Commission as a method for transferring personal information from the European Union (EU) to companies in the U.S.

A similar arrangement was later reached between the U.S. DOC and the Swiss Federal Data Protection and Information Commissioner. The Safe Harbor program now includes the U.S. – EU Safe Harbor Framework and the U.S. - Swiss Safe Harbor Framework. The Program is a voluntary self-certification process for companies operating in the U.S.

Companies that certify represent that they are upholding privacy standards for personal information received from the EU and Switzerland, which have been accepted by the EU Commission, the Swiss Federal Data Protection and Information Commission and the U.S. DOC. These standards exceed current U.S. privacy standards.

Scope

This statement governs personal information transferred from countries in the EU and Switzerland (which has adopted substantially similar privacy laws to those of the EU), to the U.S. on behalf of Johnson Controls. It applies to personal information in electronic and off-line formats.

Personal information is all information relating to an identified or identifiable individual.

Johnson Controls complies with the U.S.-EU Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information from EU member countries and Switzerland. Johnson Controls, Inc. has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement. Johnson Controls also protects information received from individuals in Israel in accordance with these principles.

[We Self-Certify Compliance with:](#)



Dispute Resolution and Contact Information

Johnson Controls will investigate and attempt to resolve complaints and disputes regarding use and disclosure of personal information by reference to the principles contained in this statement.

For EU citizens, if efforts to resolve a concern within Johnson Controls are unsatisfactory, you may contact the panel of EU data protection authorities established as an independent recourse mechanism under the Safe Harbor Agreement.

Johnson Controls will cooperate with the panel of EU data protection authorities in the resolution of such enquiries. Similarly, for Swiss citizens, you may contact the Swiss Federal Data Protection and Information Commissioner.

If you would like to communicate with Johnson Controls regarding privacy issues or have questions, comments or complaints about this statement or the website, please forward such communication to the Johnson Controls Privacy Office (email address: privacy@jci.com).

More information

To learn more about the Safe Harbor program, please visit <http://www.export.gov/safeharbor/>

To view Johnson Controls' certification, please visit <http://safeharbor.export.gov/companyinfo.aspx?id=33338>

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