

More of what you need to maintain a smart, efficient and sustainable facility.



- Expert factory-direct service from over 5,000 trained technicians
- Ensure maximum energy savings and comfort control
- Seamless upgrades using the latest wireless technology and Web-based access
- Scalable, custom service plans
- In-house staff training
- Local support backed by the world's largest HVAC service organization
- 24/7 emergency service

There's no substitute for Johnson Controls service expertise. For over 40 years, Johnson Controls has been engineering, manufacturing, installing and supporting building automation systems. In fact, there are over 25,000 Metasys® systems installed in North America. With over 160 service branches specializing in Metasys system service, no other company offers the level of building knowledge, facility equipment expertise or breadth of resources that you'll get from your local Johnson Controls office. At the same time, we take a local perspective tailored to your needs.

Sustain building performance

Johnson Controls is your best choice for more energy savings, more comfort and more safety. Local service professionals will maintain and update your Metasys system, or other building automation systems, to meet your specific facility performance demands. The proper maintenance strategy ensures more accurate control of temperature, lighting and energy usage, while extending equipment lifecycles. The result is a smart environment that better meets your enterprise objectives.

The ultimate service experience.

We regularly survey our customers to get feedback on our performance. We use this feedback to continuously make improvements. Our goal is to deliver the most consistent and complete service experience possible. We lead the HVAC service industry in workplace safety initiatives and training programs. And because we're the world's largest HVAC service provider, we're a strong, stable support resource for your building systems and enterprise objectives.

More services from a single source.

Your local Johnson Controls service team can put together a support program built around your building performance requirements. Count on us for expert, single-source maintenance for your Metasys system, building controls, YORK heating and cooling equipment, and equipment from other manufacturers. We can offer you support from comprehensive 24/7 coverage to emergency repairs and service.

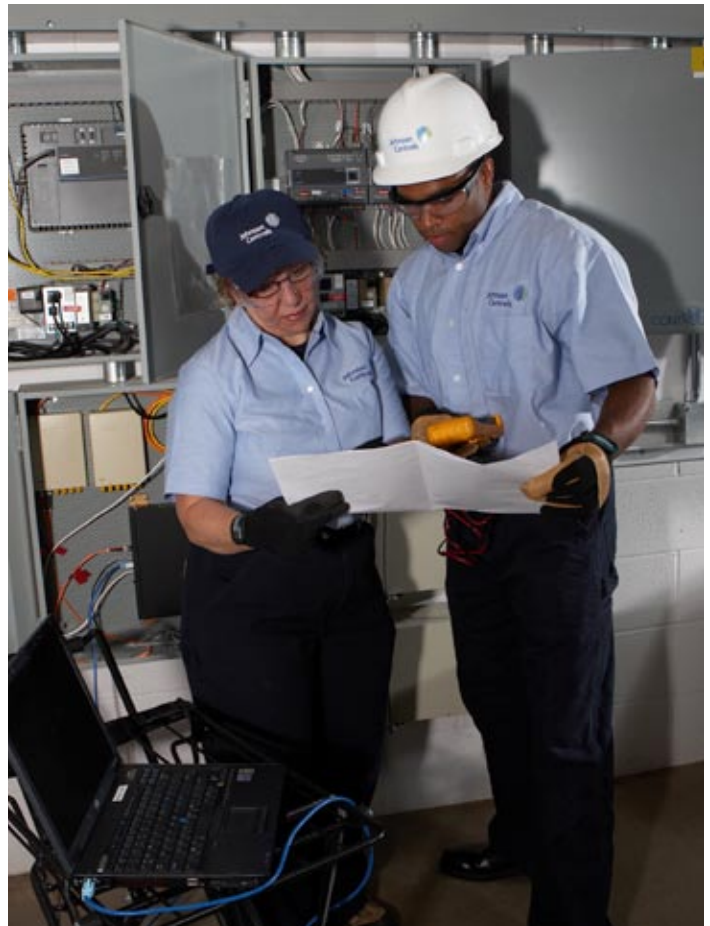
Work with your local Johnson Controls representative to develop a results-oriented service strategy. We provide the broadest range of reliability-centered predictive, preventive and scheduled maintenance services for building automation systems and mechanical equipment, from controls commissioning to chiller retrofits. To optimize your building automation system performance, we'll put together a plan that can include:

- System status review
- Database backup
- Diagnostic services
- On-site training
- Calibration services
- Retro-commissioning
- Remote diagnostic services
- Migration solutions
- Systems integration
- Third-party system maintenance

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Are you ready to upgrade?

We can help you stay current with the latest technology, even if your system hasn't been upgraded in years. From the beginning, we've engineered Metasys systems to provide a seamless migration path to new technologies as they're introduced. Your local Johnson Controls service professional can help you put together an upgrade plan featuring the latest Metasys system enhancements, including wireless technologies, enterprise system integration and Web-enabled access. You'll protect your investment in existing technology, plus Metasys connects more environmental and life safety systems than any other building management system available.

The most advanced building management systems calls for the most expert support.

A Metasys system gives you more flexibility, more sustainability and more productivity. More of what you need to do your job. And your local Johnson Controls service professionals will give you more of the support you need.