

Product Security Advisory

December 7, 2023

JCI-PSA-2023-08

CVE-2023-4486

ICSA-23-341-03



Overview

Johnson Controls has confirmed a vulnerability impacting Metasys and Facility Explorer.

Impact

Under certain circumstances invalid authentication credentials could be sent to the login endpoint and cause Denial of Service.

Affected Versions

- Metasys NAE55/SNE/SNC engines prior to version 12.0.4.
- Facility Explorer F4-SNC engine prior to version 11.0.6.
- Facility Explorer F4-SNC engine prior to version 12.0.4.

Mitigation

- Update Metasys NAE55/SNE/SNC engines to version 12.0.4.
- Update Facility Explorer F4-SNC engine to version 11.0.6.
- Update Facility Explorer F4-SNC engine to version 12.0.4.
- Contact your local Johnson Controls office or Authorized Building Control Specialists (ABCS).

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Resources

Cyber Solutions Website - <https://www.johnsoncontrols.com/cyber-solutions/security-advisories>

CVE-2023-4486 - [NIST National Vulnerability Database \(NVD\)](#) and [CVE®](#)

ICSA-23-341-03 - [CISA ICS-CERT Advisories](#)