

Product Security Advisory

February 8, 2024

JCI-PSA-2024-03

CVE-2024-0242

ICSA-24-039-01



Overview

Johnson Controls has confirmed a vulnerability impacting IQ Panel 4 and IQ4 Hub.

Impact

Under certain circumstances panel software could allow unauthorized access to settings.

Affected Versions

- All versions of IQ Panel 4 prior to 4.4.2.
- All versions of IQ4 Hub prior to 4.4.2.

Mitigation

- Upgrade IQ Panel 4 to version 4.4.2.
- Upgrade IQ4 Hub to version 4.4.2.
- The firmware can be updated remotely to all available devices in the field.
- The firmware update can also be manually loaded by applying the patch tag "iqpanel4.4.2" on the device after navigating to its firmware update page.

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Resources

Cyber Solutions Website - <https://www.johnsoncontrols.com/cyber-solutions/security-advisories>

CVE-2024-0242 - [NIST National Vulnerability Database \(NVD\)](#) and [CVE®](#)

ICSA-24-039-01 - [CISA ICS-CERT Advisories](#)