

CRANLEIGH HEALTH CENTRE

New Cranleigh Health Centre opens its doors to Tyco

Case Study

Project Overview

Leading facilities management and building services company EIC Ltd, has specified Tyco to install its Medical®800 Nursecall system at the new Cranleigh Health Centre in Surrey. The robust system complete with staff attack, double panic buttons and disabled WC alarm equipment, has been installed to enable staff to respond to patient calls quickly and efficiently throughout the new building.

Product and Services Applications

- // Medical® 800 Nursecall System
- // Staff Attack
- // Double panic buttons
- // Disabled WC alarm equipment

Customer Needs

Owned by NHS Surrey (Formally Surrey PCT), the £5.5m facility has been built to house the village's health visitors and district nurses. Offering state-of-the-art facilities, the building boasts 19 consulting rooms, 12 for doctors, 7 for nurses, 3 treatment rooms and 1 minor surgery room. It replaces an outdated building, which was demolished in 2011.

When the new facility was designed, Tyco's Medical® 800 Nursecall systems were specified as it could deliver a robust care communications system, providing numerous call functions, direct communication options, different answer variants and interfaces to other electronic systems. The system will also help to improve efficiencies as well as enhance patient wellbeing.



Tyco Solution

The system installed at Cranleigh Health Centre also included a Staff Attack system in the reception area, which, with the simple press of a button sends a help signal via locally cited ceiling sensors to wherever backup staff are located. The level of alarm and call type will then indicate on all local LCD displays.

"The fact that Tyco were able to deliver multiple systems at Cranleigh Health Centre was a huge advantage for us and one that really simplified the installation process," commented Richard Sansom, Senior Project Engineer at EIC Ltd.

The Medical®800 nurse call system is specifically designed and developed for hospitals, retirement and nursing homes, rehabilitation clinics and assisted living developments.

"We will definitely look to partner with Tyco again in the future, especially where safety and security is of the utmost importance."

Richard Sansom, Senior Project Engineer at EIC Ltd.

All Installation and Maintenance work was carried out by ADT Fire and Security, A Tyco Business