

# ARE YOUR GOALS BURIED BENEATH THE DETAILS?

The best administrators strive to enhance lives and take their facility to the next level.  
But day-to-day realities make it a challenge:

## 100+ EMAILS

Every day brings a full inbox from employees, supervisors, hospitals, skilled nursing facilities, home health agencies, vendors, Centers for Medicare & Medicaid Services, families, prospective residents, hospice teams, senior management, community representatives. Each email must be read and answered.



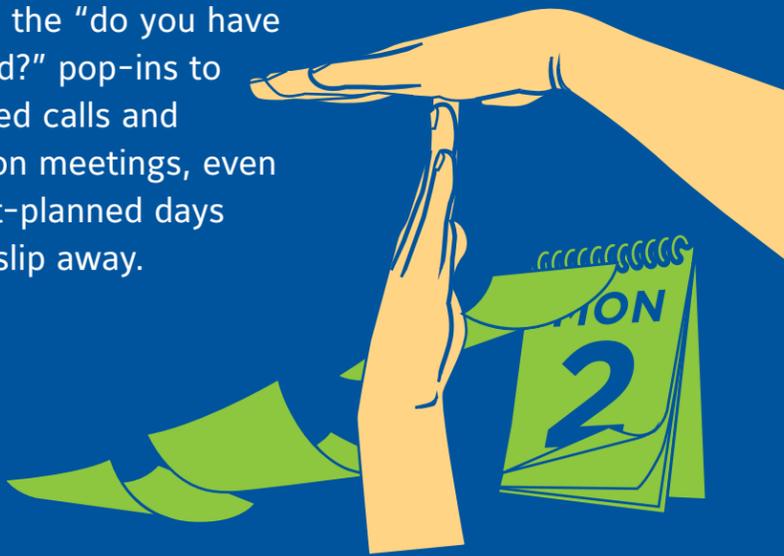
## CLIMBING PAPERWORK MOUNTAIN

Billing, reimbursements, claims forms, reports, contracts, med logs, security data, hiring and onboarding, admission and discharge paperwork, disaster plan documentation – plus tedious system file backups.



## INTERRUPTIONS

From all the “do you have a second?” pop-ins to scheduled calls and in-person meetings, even the best-planned days quickly slip away.



## DAILY SURPRISES

Resident conflicts. Medical emergencies. Attorney calls. Lost deliveries. Burst pipes. Flu outbreaks. Work injuries. Surprise inspections. Every day brings the unexpected.



## CAN THE CHAOS BE CONTAINED?

Given their responsibilities, directors of assisted living facilities will always have a full plate. But many have freed up much more time for residents and staffs, thanks to less time wasted on manual processes and paperwork. Today's evolved compliance, safety and security solutions do most of the heavy lifting for busy leaders, ensuring:



**BETTER DOCUMENTATION**



**SIMPLER COMPLIANCE PROCESSES**



**SMARTER SECURITY AND BACKUP STRATEGIES**



**MORE TIME TO FOCUS ON WHAT TRULY MATTERS MOST**

Free up more time for what matters most to you:  
Contact your Johnson Controls representative to see the possibilities.

CITED SOURCES: Center for Medicare and Medicaid Services; Holland and Knight: Ten Things to Know About the CMS Long-Term Care Requirements Final Rule, October 19 2016; CNA Insurance Aging Services 2016 Claim Report.

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