

Asia-Pacific (APAC) Accounts Payable Support Contact List

Last Updated: March 25, 2021

Please send your questions for **Johnson Controls entities/Countries in APAC** to one of the following email addresses (based on the Business). To ensure that your questions are answered as quickly as possible, please provide some detail information to your questions like **Purchase Order, Invoice Number, Company Name and Delivery Note number**.

Business	Country/Region	Leger Entity Name	ERP	Entity Code	Helpdesk Email Contact
Corp	China	Johnson Controls (China) Investment Co. Ltd. 江森自控（中国）投资有限公司	SAP	5800	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	China	Johnson Controls Business Service (Dalian) Co., Ltd. 江森自控商务服务（大连）有限公司	SAP	5801	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	China	Johnson Controls Holding China Business Trust	SAP	5804	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	India	JC India Private Limited	SAP	5951	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	Japan	JC Holding Japan TYK	SAP	5852	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	Korea	Johnson Controls Holdings Korea Inc.	SAP	5880	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	Korea	JC International Korea Inc	SAP	5882	corp-bbc-ntp-helpdesk-APAC@jci.com
Corp	Singapore	Johnson Controls (S) Pte. Ltd.	SAP JRP	5920	corp-bbc-ntp-helpdesk-APAC@jci.com
BT&S	Australia	Johnson Controls Australia Pty. Ltd.	iScala	K1	Be-au.accountspayable@jci.com
BT&S	Australia	Sensormatic Australia Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Mather & Platt Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Prindon Holdings Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Rindin Enterprises Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	P A Pacific Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	ACN 000 233 536 Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	A.C.N. 069 907 384 Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	ADT Wireless Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Complete Engineering Group Pty Ltd	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Firepipe Protection Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Firmagroup Operations Holdings Pty. Ltd.	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Gold Energy (Aust) Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	ACN 065 576 721 Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	M.B. John Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Metropolitan Fire Systems Pty Ltd	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Holdings Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Nationguard Security Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	ACN 095 629 191 Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Super Nominees Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	TISP Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Tyco Australia Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Tyco International Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	ACN 095 629 191 Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Tyco International Security Group Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Signature Holding Company Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Signature Security Group Holding Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Tyco Australia Group Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	Tyco Fire & Security Pty Limited	Pronto	TFS AU	accountspayable.anz@tycoint.com
BT&S	Australia	TYCO_BTSDormant_BTSA PAC	Pronto	TFS AU	accountspayable.anz@tycoint.com
GP	Australia	Tyco Projects (Australia) Pty Limited	Pronto	TSP AU	accountspayable.anz@tycoint.com
GP	Australia	Tyco Australia Group Pty Limited	Pronto	TSP AU	accountspayable.anz@tycoint.com
BT&S	China	Tyco (China) Investment Co., Ltd.	BAAN IV	488	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	Tyco Fire & Security Services International Trading (Shanghai) Co. Ltd	ERP LN	330	CO-DBC-Tyco-CN-Query-AP@jci.com

Business	Country/Region	Leger Entity Name	ERP	Entity Code	Helpdesk Email Contact
BT&S	China	Tyco Fire & Security (Tianjin) Ltd	ERP LN	310	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	Tyco Fire & Security (Beijing) Co., Ltd.	ERP LN	315	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	Tyco Fire & Integrated Systems (Guangzhou) Co., Ltd.	ERP LN	335	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	Tyco Fire and Security Services China Limited	ERP LN	352	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	ASC Air Solution Technologies (Suzhou) Co., Ltd.	QAD	900	DBC-BE-AP-PROCESSING-CN@JCI.COM
BT&S	China	Beijing Johnson Controls Co., Ltd.	SAP	CN23,CN31,CN32	DBC-BE-AP-PROCESSING-CN@JCI.COM
BT&S	China	York (China) Commercial Co., Ltd.	SAP	CN17,CN20,CN22	DBC-BE-AP-PROCESSING-CN@JCI.COM
BT&S	China	Beijing Johnson Controls Co., Ltd.	SAP	CN50	DBC-BE-AP-PROCESSING-CN@JCI.COM
BT&S	China	York (China) Commercial Co., Ltd.	SAP	CN35	DBC-BE-AP-PROCESSING-CN@JCI.COM
GP	China	Tyco Safety Products (Shenyang) Co., Ltd.	BAAN IV	440	CO-DBC-Tyco-CN-Query-AP@jci.com
GP	China	Ansul Fire Equipment (Shanghai) Co., Ltd	BAAN IV	452	CO-DBC-Tyco-CN-Query-AP@jci.com
GP	China	Shanghai Jindun Fire-Fighting Science and Technology Co., Ltd.	BAAN IV	453	CO-DBC-Tyco-CN-Query-AP@jci.com
GP	China	Tyco Safety Products (Shanghai) Co., Ltd.	BAAN IV	450	CO-DBC-Tyco-CN-Query-AP@jci.com
GP	China	York (Shanghai) Air-Conditioning and Refrigeration International Trading Co., Limited	SAP	CN01	dbc-be-ap-processing-mfg@jci.com
GP	China	York Guangzhou A/C & Refrigeration Co., Ltd.	SAP	CN03	dbc-be-ap-processing-mfg@jci.com
GP	China	York (Wuxi) Air Conditioning & Refrigeration	SAP	CN04	dbc-be-ap-processing-mfg@jci.com
GP	China	Johnson Controls Air Conditioning & Refrigeration (Wuxi) Co., Ltd.	SAP	CN12	dbc-be-ap-processing-mfg@jci.com
GP	China	Johnson Controls Building Efficiency Technology (Wuxi) Co., Ltd.	SAP	CN15	dbc-be-ap-processing-mfg@jci.com
GP	China	Tyco Fire Protection Products Trading (Shanghai) Co., Ltd.	SAP	CN10	CO-DBC-Tyco-CN-Query-AP@jci.com
GP	China	ShopperTrak Science and Technology (Shenzhen) Company Limited	yonyou	SJPP	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	Johnson Controls Marine Trading (Shanghai) Co., Ltd.	iScala	VC	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	China	SH Marine HVACR	Iscala	VS	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	Hong Kong	ADT Hong Kong Limited	Baan Ln	360	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Sensormatic Far East Limited	Baan Ln	360	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Sensormatic Hong Kong Limited	Baan Ln	360	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Tyco Engineering & Construction (Hong Kong) Limited	Baan Ln	351	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Thorn Security (Hong Kong) Limited	Baan Ln	350	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Wormald Engineering Services Limited	Baan Ln	350	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	Tyco Fire and Security Services China Limited	ERP LN	352	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong/Macau	Johnson Controls Hong Kong Ltd.	SAP	HK20,HK21	DBC-BE-AP-Processing-HK@jci.com
BT&S	Hong Kong/Macau	York International (Northern Asia) Ltd.	SAP	HK10,HK11, CN05	DBC-BE-AP-Processing-HK@jci.com
GP	Hong Kong	ADT Hong Kong Limited	Baan Ln	360	CO-DBC-TYCO-HM-AP@JCI.COM
GP	Hong Kong	Union Spirit Enterprises Limited	NA	NA#	CO-DBC-TYCO-HM-AP@JCI.COM
GP	Hong Kong	Tak Cheong (Yau Kee) Engineering Limited	SAP	NA#	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Hong Kong	York Refrigeration Marine (China) Limited	iScala	VA	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	Hong Kong	HK Marine HVACR	Iscala	VH	CO-DBC-Tyco-CN-Query-AP@jci.com
BT&S	Indonesia	PT Johnson Controls Indonesia	SAP	ID01	DBC-BE-AP-PROCESSING-SBC@JCI.COM
BT&S	Japan	JOHNSON CONTROLS, K.K.	K-host	JP	BE-JP-Helpdesk@jci.com
BT&S	Japan	Johnson Controls Building Efficiency Japan Godo Kaisha	SAP	JP20	BE-JP-Helpdesk@jci.com
BT&S	Korea	Tyco Korea	Baan Ln	220	Tyco-KR-ISS-AP@jci.com
BT&S	Korea	Tyco Marine Services Korea Co Ltd	Baan Ln	221	Tyco-KR-ISS-AP@jci.com
BT&S	Korea	Seaplus Co., Ltd.	Baan Ln	222	Tyco-KR-ISS-AP@jci.com
BT&S	Korea	Tyco Fire Integrated Services Korea Co. Ltd (Holding)	Baan Ln	251	Tyco-KR-ISS-AP@jci.com
BT&S	Korea	Johnson Controls Korea	iScala	L1	BE-JP-Helpdesk@jci.com

Business	Country/Region	Leger Entity Name	ERP	Entity Code	Helpdesk Email Contact
GP	Korea	Tyco Korea	JD Edward	JDE100	Tyco-KR-Product-AP@jci.com
GP	Korea	Tyco Marine Services Korea Co Ltd	JD Edward	300	Tyco-KR-Product-AP@jci.com
BT&S	Macau	Tyco Fire, Security & Services (Macau) Limited	Baan Ln	370&375	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Malaysia	Tyco Fire, Security & Services Malaysia Sdn. Bhd.	Baan Ln	121	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Tyco Grinnell KM Sdn. Bhd.	Baan Ln	122	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	ADT Services (M) Sdn. Bhd.	Baan Ln	123	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Tyco Services Malaysia Sdn. Bhd.	Baan Ln	122	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Johnson Controls (M) Sdn Bhd	iScala	M1	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	Malaysia	York (M) Sales & Service Sdn. Bhd.	SAP	MY20	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	Malaysia	Tyco Fire Protection Products (Malaysia) Sdn. Bhd.	SAP	MY10	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Malaysia	York (Malaysia) Manufacturing Sdn. Bhd.	SAP	MY10	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	New Zealand	Johnson Controls New Zealand	iScala	N1	Be-nz.accountspayable@jci.com
BT&S	New Zealand	Sesnomatic New Zealand Limited	Pronto	TFS NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	Tyco Projects (Australia) Pty Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	Tyco New Zealand Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	ADT Security Limited	Pronto	TFS NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	TYCO_BTS_Dormant_BTSAPAC	Pronto	TFS NZ	accountspayable.anz@tycoint.com
GP	New Zealand	Tyco Projects (Australia) Pty Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
GP	New Zealand	Tyco New Zealand Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	Singapore	Tyco International Inc., Singapore Branch	Baan Ln	100	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Tyco Building Services Pte. Ltd.	Baan Ln	110	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Tyco Fire, Security and Services Pte. Ltd.	Baan Ln	110	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Johnson Controls (S) Pte Ltd	SAP	SG02	DBC-BE-AP-PROCESSING-SBC@JCI.COM
BT&S	Singapore	York International Pte Ltd	SAP	SG01	DBC-BE-AP-PROCESSING-SBC@JCI.COM
GP	Singapore	TEPG Pte Ltd	BAAN IV	480	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Singapore	Central Spraysafe Company Pte Ltd	SAP	SG99	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Singapore	Tyco Fire & Building Products Asia Pte. Ltd.	SAP	SG10	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Tai Wan	Sensormatic Far East Limited Taiwan Branch	Baan Ln	382	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Tai Wan	Johnson Controls Taiwan Co., Ltd.	Baan Ln	385	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Tai Wan	Johnson Controls York Taiwan Co., Ltd.	Baan Ln	386	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Thailand	Johnson Controls International (Thailand) Co., Ltd.	iScala	J4	DBC-BE-AP-Processing-TH@jci.com
BT&S	Thailand	Johnson Controls (Thailand) Co., Ltd.	iScala	J1	DBC-BE-AP-Processing-TH@jci.com
BT&S	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	IN10	BE-India-Helpdesk@jci.com
BT&S	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	IN20	BE-India-Helpdesk@jci.com
Corp	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	5951	BE-India-Helpdesk@jci.com
BT&S	India	TYCO FIRE & SECURITY INDIA PRIVATE LIMITED	SAP	IN40	BE-India-Helpdesk@jci.com
BT&S	India	TYCO FIRE & SECURITY INDIA PRIVATE LIMITED	BAAN_LN	155	BE-India-Helpdesk@jci.com
GP	India	TYCO SAFETY PRODUCTS (INDIA) PRIVATE LIMITED	SAP	IN30	BE-India-Helpdesk@jci.com
GP	India	Rolastar Pvt. Ltd.	SAP	1000	BE-India-Helpdesk@jci.com
GP	India	Ruskin Titus India Pvt. Ltd.	SAP	2000	BE-India-Helpdesk@jci.com

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GP	Korea	Tyco Korea	JD Edward	JDE100	Tyco-KR-Product-AP@jci.com
GP	Korea	Tyco Marine Services Korea Co Ltd	JD Edward	300	Tyco-KR-Product-AP@jci.com
BT&S	Macau	Tyco Fire, Security & Services (Macau) Limited	Baan Ln	370&375	CO-DBC-TYCO-HM-AP@JCI.COM
BT&S	Malaysia	Tyco Fire, Security & Services Malaysia Sdn. Bhd.	Baan Ln	121	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Tyco Grinnell KM Sdn. Bhd.	Baan Ln	122	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	ADT Services (M) Sdn. Bhd.	Baan Ln	123	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Tyco Services Malaysia Sdn. Bhd.	Baan Ln	122	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Malaysia	Johnson Controls (M) Sdn Bhd	iScala	M1	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	Malaysia	York (M) Sales & Service Sdn. Bhd.	SAP	MY20	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	Malaysia	Tyco Fire Protection Products (Malaysia) Sdn. Bhd.	SAP	MY10	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Malaysia	York (Malaysia) Manufacturing Sdn. Bhd.	SAP	MY10	CO-DBC-BE-AP-PROCESSING-MY@jci.com
BT&S	New Zealand	Johnson Controls New Zealand	iScala	N1	Be-nz.accountspayable@jci.com
BT&S	New Zealand	Sesnomatic New Zealand Limited	Pronto	TFS NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	Tyco Projects (Australia) Pty Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	Tyco New Zealand Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	ADT Security Limited	Pronto	TFS NZ	accountspayable.anz@tycoint.com
BT&S	New Zealand	TYCO_BTS_Dormant_BTSAPAC	Pronto	TFS NZ	accountspayable.anz@tycoint.com
GP	New Zealand	Tyco Projects (Australia) Pty Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
GP	New Zealand	Tyco New Zealand Limited	Pronto	TSP NZ	accountspayable.anz@tycoint.com
BT&S	Singapore	Tyco International Inc., Singapore Branch	Baan Ln	100	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Tyco Building Services Pte. Ltd.	Baan Ln	110	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Tyco Fire, Security and Services Pte. Ltd.	Baan Ln	110	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Singapore	Johnson Controls (S) Pte Ltd	SAP	SG02	DBC-BE-AP-PROCESSING-SBC@JCI.COM
BT&S	Singapore	York International Pte Ltd	SAP	SG01	DBC-BE-AP-PROCESSING-SBC@JCI.COM
GP	Singapore	TEPG Pte Ltd	BAAN IV	480	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Singapore	Central Spraysafe Company Pte Ltd	SAP	SG99	corp-ibc-ptp-helpdesk-sea@jci.com
GP	Singapore	Tyco Fire & Building Products Asia Pte. Ltd.	SAP	SG10	corp-ibc-ptp-helpdesk-sea@jci.com
BT&S	Tai Wan	Sensormatic Far East Limited Taiwan Branch	Baan Ln	382	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Tai Wan	Johnson Controls Taiwan Co., Ltd.	Baan Ln	385	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Tai Wan	Johnson Controls York Taiwan Co., Ltd.	Baan Ln	386	CO-DBC-TYCO-TW-AP@JCI.COM
BT&S	Thailand	Johnson Controls International (Thailand) Co., Ltd.	iScala	J4	DBC-BE-AP-Processing-TH@jci.com
BT&S	Thailand	Johnson Controls (Thailand) Co., Ltd.	iScala	J1	DBC-BE-AP-Processing-TH@jci.com
BT&S	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	IN10	BE-India-Helpdesk@jci.com
BT&S	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	IN20	BE-India-Helpdesk@jci.com
Corp	India	JOHNSON CONTROLS (INDIA) PRIVATE LIMITED	SAP	5951	BE-India-Helpdesk@jci.com
BT&S	India	TYCO FIRE & SECURITY INDIA PRIVATE LIMITED	SAP	IN40	BE-India-Helpdesk@jci.com
BT&S	India	TYCO FIRE & SECURITY INDIA PRIVATE LIMITED	BAAN_LN	155	BE-India-Helpdesk@jci.com
GP	India	TYCO SAFETY PRODUCTS (INDIA) PRIVATE LIMITED	SAP	IN30	BE-India-Helpdesk@jci.com
GP	India	Rolastar Pvt. Ltd.	SAP	1000	BE-India-Helpdesk@jci.com
GP	India	Ruskin Titus India Pvt. Ltd.	SAP	2000	BE-India-Helpdesk@jci.com