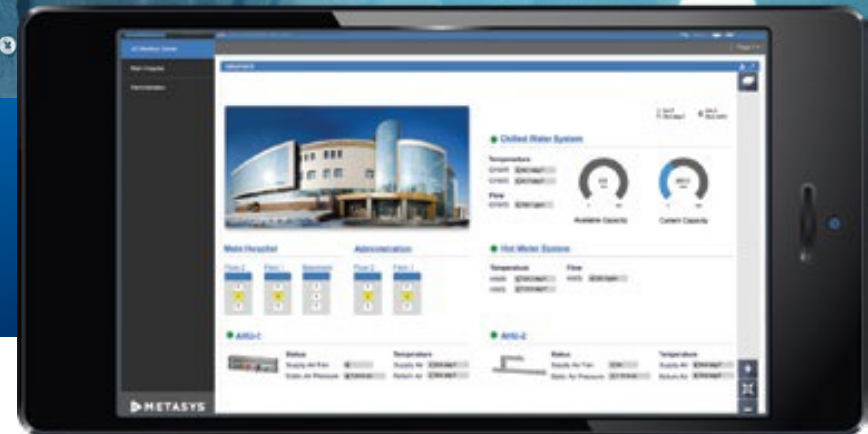


Managed *Metasys*® Server Plan

The effortless, economical way to unleash the power of your *Metasys*® system

The power behind **your mission**



Add a server – unlock potential

With the **Managed *Metasys*® Server Plan**, you can take advantage of the most current capabilities, ensure optimal system performance, and get the benefit of many exciting and powerful features.



The power behind **your mission**



Managed *Metasys*® Service Plan



Unlock the potential of your *Metasys*® system by adding a server within your network. Johnson Controls makes this easy and affordable with the new Managed *Metasys*® Server Plan.



Offered as an economical monthly subscription, the plan gives you all the benefits of a server for your system without any of the work, worry or large upfront investments.



Your system's server is hosted in Microsoft Azure and supported by our Remote Operations Center (ROC) team of qualified specialists.



You get access to all the advantages of a server-supported *Metasys*® system without the need to invest in hardware, space or human resources.



Our system will run on the most recent version of *Metasys*® software, so you and your team can take advantage of the latest features and functionality.

Metasys® system - powerful capabilities



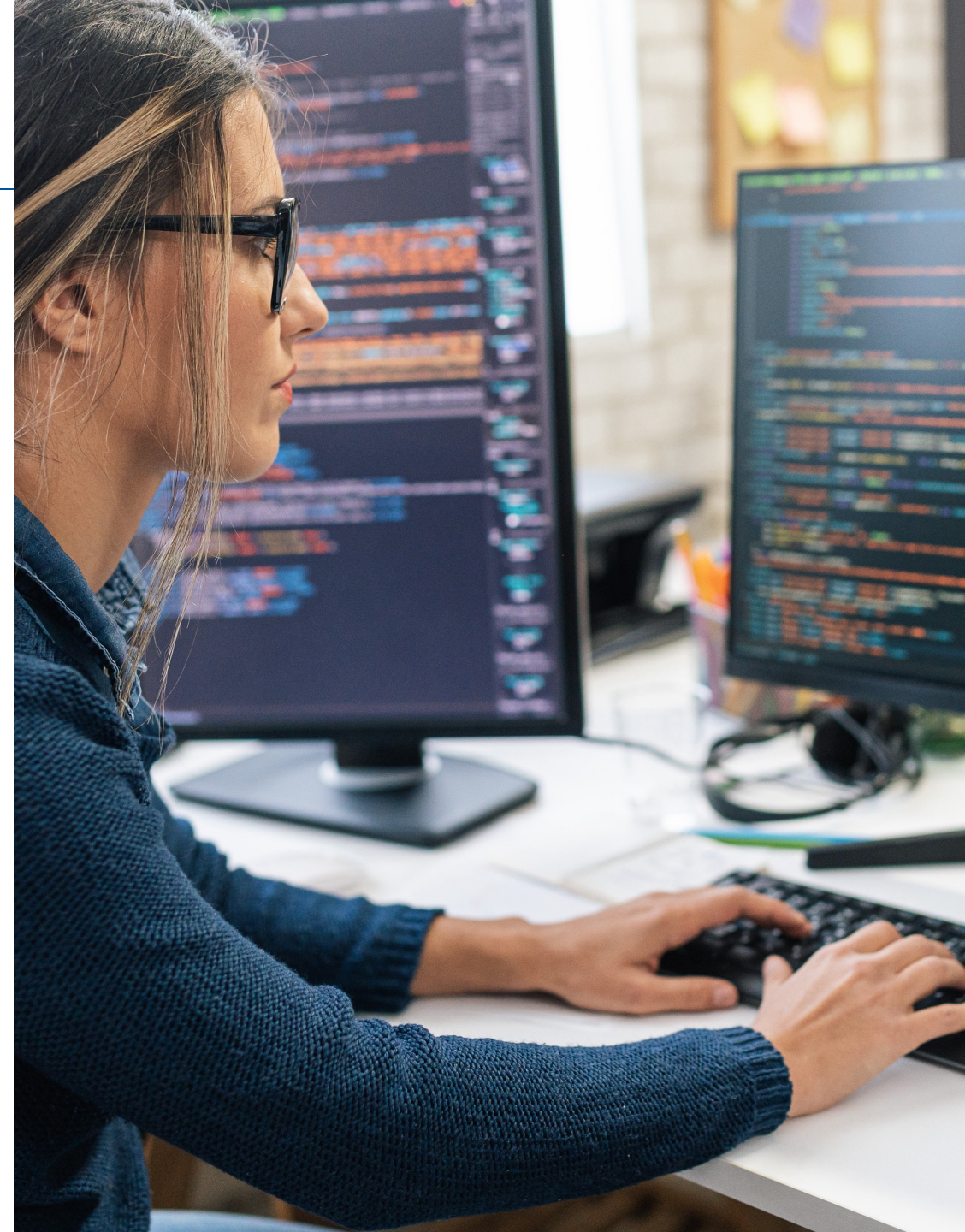
- **Cybersecurity** – Your system will leverage IT best practices to help prevent unauthorized access by running the most up-to-date software.
- **Trending analysis** – The hosted server stores your system data, enabling visualization of energy use over months or even years for troubleshooting, diagnostics, improved energy management, and easier budgeting.
- **Easy-to-use graphical interface** – The Metasys® user interface can be configured to make your system personalized and intuitive. Designed to work the way you work and to easily pinpoint issues, it clearly displays relationships between spaces and the equipment that serves them.
- **24/7 access** – Server-based data storage enables you to manage equipment anytime, anywhere, from virtually any device, which provides greater flexibility and efficiency.



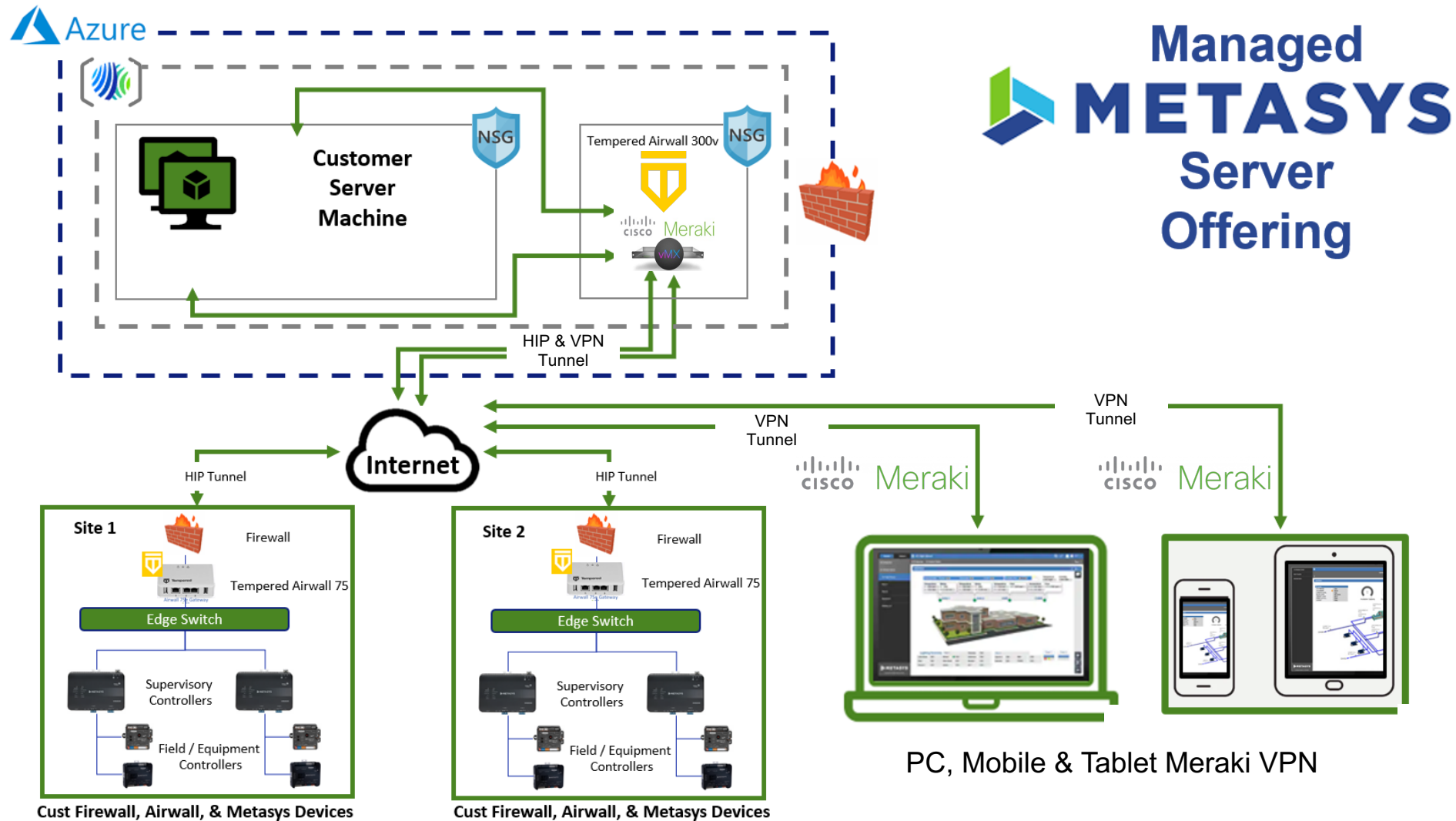
ROC: best-in-class security and technology

Your ROC maintained and Azure hosted equipped with the latest technology and security utilities:

- A standalone 'virtual' machine is **dedicated** to every customer - each one is protected by several layers of security.
- We use a Security Gateway/Appliance to encrypt communications between your site and the Metasys Server, utilizing secure tunneling protocols to ensure **maximum privacy and security**.
- We implement redundant Airwall Zero-Trust Networks for **worry-free operations** - if one network goes down, traffic is automatically directed to another, guaranteeing uninterrupted communications.
- Servers are hosted in an Azure cloud-hosted environment
- Complete **peace of mind** is assured with 24/7/365 monitoring or your *Metasys®* System.



Managed Metasys Server | Architecture – updated w/Meraki VPN



Stay up to date - stay secure

As a plan subscriber, your system will be kept current on the most recent version of *Metasys*® software.

Additional benefits include:

- Assurance that your system is running on the most recent release with the most current features, functionality, and security.
- Timely application of *Metasys*® software patches and upgrades for added security and functionality.
- Windows updates and anti-virus protections will always be kept up to date to provide real peace of mind.
- Disaster Recovery Plan to ensure minimal downtime with fast data recovery.



Smart server management

Trust the experts at the ROC to manage your *Metasys*® server for worry-free performance.

- With the **Managed Metasys® Server Plan**, the experts in the ROC do all the heavy lifting, so your IT team isn't burdened with setup, maintenance, or security concerns.
- Our team takes **full responsibility** for your server, so you can be assured it is secure and functioning to its highest capacity at all times.



ROC: server support

The Johnson Controls team will provide the following services to support your server:

- Setup, installation and ongoing maintenance
- Server hosting in the Johnson Controls Managed Microsoft Azure Cloud
- 24/7/365 monitoring with rapid notification if communication between sites is interrupted, ensuring maximum server uptime and performance
- Monitoring and maintenance of your server's health, security status, and functionality
- Timely application of Metasys software patches and upgrades
- Preventative 'push' services to the server, such as Windows upgrades and software patches to ensure optimal server performance and security
- Nightly server and database backups with a 14-day retention period
- Proactive file management, database management, and resolution of any server issues
- Notification of server maintenance, Metasys patches or upgrades on your server



Get more out of your *Metasys*® system

It would require a significant investment to replicate all the advantages of our solution.

Our **Managed *Metasys*® Server Plan** gives you all these benefits for an economical yearly subscription.

Partner with Johnson Controls to get more out of your system today.

For a low yearly subscription fee:

- A managed server for your *Metasys*® system without the work, worry, or large upfront investment.
- Up-to-date *Metasys*® release features, functionality, and security updates.
- A secure environment for your server in the Johnson Controls Managed Microsoft Azure Cloud.
- Worry-free management of your system by the Johnson Controls team of qualified specialists.

Contact your Johnson Controls representative for more information.