



RIDER FOR INSTALLATION OF ZKTECO DEVICE MODELS: [SF10007A+,SF-Mounting-Pole, SF-Mounting-Pole2, SF-LED, SRB, SF-Wall-Mount-Grey, SF-Wall-Mount-Black, SF-Table-Mount, SF-Turnstile-Pole, ZKB-XX-XXXX, ZKB-AC-P10, ZKB-AC-P25, ZKB-AC-P50, ZKB-AC-100, ZKB-AC-5ADD, ZKB-OC-P5, ZKB-EC10-LIC, ZKB-AD-LIC, ZKB-API, ZKB-BADGING-LIC]

ZKTECO USA LLC

RIDER FOR INSTALLATION OF ZKTECO BODY TEMPERATURE SYSTEM (US Only)

1. **Scope.** These terms apply to the **ZKTECO Body Temperature System** and associated hardware and/or software (the "Body Temperature Detection System"). If a conflict exists between the terms of the Agreement and this Rider, then the terms of this Rider will prevail with regard to the Body Temperature Detection System.
2. **Installation.** Johnson Controls will (i) affix the Body Temperature Detection System at the Customer Location(s) designated by Customer and for the fees listed in the Agreement (ii) install all software or firmware ("Software") in connection with the Body Temperature Detection System according to the requirements supplied by Customer; and (iii) test the Body Temperature Detection System to confirm that it is functioning according to specifications.
3. **Customer Responsibilities.** Customer is responsible for (a) obtaining and posting signage on its premises notifying visitors and employees that the Body Temperature Detection System is in use, (b) obtaining consent from individuals regarding the collection, use, and disclosure of applicable personal information; (c) test the Body Temperature Detection System to confirm that it is functioning according to specifications.
4. **System Software.** Any Software that may be provided with the Body Temperature Detection System is licensed or sublicensed to Customer on a non-exclusive basis. Customer agrees with ZKTeco USA LLC's ("Owner") End User License Agreement set out in Exhibit A. Johnson Controls and Owner reserve the right to modify or update Exhibit A or any website terms and conditions at any time.
5. **Customer/Locally Monitored System.** Customer agrees that the Body Temperature Detection System is a customer/locally monitored system and that Johnson Controls does not and will not monitor, receive, collect, use, disclose, or respond to any signals or data from the Body Temperature Detection System.
6. **Use, Regulatory, and Compliance with Law.**

Important information about the Body Temperature Detection System devices (the "Devices"):

- a. As of the date of this Rider, the Device is not cleared or approved by the U.S. Food and Drug Administration (the "FDA") for use as a medical device and is being provided under FDA guidance issued on April 16, 2020 (<https://www.fda.gov/media/137079/download>) (the "Guidance"), which is intended to remain in effect only for the duration of the public health emergency related to COVID-19 declared by the U.S. Department of Health and Human Services.
- b. Johnson Controls does not and cannot guarantee that the Device will be granted FDA clearance.
- c. The Device is intended to be used only:
 - i. for triage purposes to perform initial body temperature measurement;
 - ii. where an elevated body temperature measurement is confirmed in the context of use with secondary evaluation methods (e.g., non-contact infrared thermometer (NCIT) or clinical grade contact thermometer); and
 - iii. where such devices do not create an undue risk in light of the public health emergency.
- d. FDA Guidance:
 - i. the Device should not be solely or primarily relied upon to diagnose or exclude a diagnosis of COVID-19, or any other disease;
 - ii. public health officials, through their experience with the Device in the particular environment of use, should determine the significance of any fever or elevated temperature based on the skin telethermographic temperature measurement;
 - iii. the system and technology should be used to measure only one subject's temperature at a time; and



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- iv. visible thermal patterns are only intended for locating the points from which to extract the thermal measurement.
- e. Customer is responsible for using each Device in accordance with the performance specifications, use and calibration instructions, environmental conditions, imaging distance, and system set up and installation factors for said Device which are located at zkteco.com.
- f. Certain functions of the Telethermographic System may require compliance by Customer with local, state, national and international laws and regulations. Customer is solely responsible for compliance with all applicable laws and regulations relating to Customer's use of the Body Temperature Detection System, its functions and the Biometric Data (as defined below), including but not limited to those laws and regulations pertaining to personal data protection, privacy and security, any laws relating to the collection or processing of biometric or health information, or any laws requiring notice or consent of persons with respect to Customer's collection or processing of biometric or health information.
- g. Biometric Data
 - i. *The term "Biometric Data" means the face images, finger prints and/or retina images added to, collected by and/or stored in the Body Temperature Detection System, whether stored in the local memory of the hardware, or stored in an internal or external database accessed by the Body Temperature Detection System.*
 - ii. *You understand and agree that the Body Temperature Detection System will collect, log, use and store Biometric Data. Customer, not Johnson Controls nor ZKTeco Co., Ltd is responsible for the Biometric Data used by the Product, and Customer solely responsible for obtaining any consents, authorizations and permissions to collect and use any such Face Image Data with the Body Temperature Detection System.*
 - iii. *Security. Customer is responsible for limiting access to Biometric Data, implementing and enforcing policies to prevent unauthorized access to, use of, or distribution of the Biometric Data, and, if Customer copies Biometric Data, securing it, such as by encrypting the Biometric Data.*

7. WARRANTY DISCLAIMER. JOHNSON CONTROLS DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHER, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, JOHNSON CONTROLS MAKES NO WARRANTY THAT THE BODY TEMPERATURE DETECTION SYSTEM WILL OPERATE WITHOUT INTERRUPTION OR ERROR FREE, OR THAT MESSAGES, ALERTS OR TEXTS SENT BY THE BODY TEMPERATURE DETECTION SYSTEM WILL BE TIMELY OR SUCCESSFULLY SENT, DELIVERED OR RECEIVED. NO CLAIMS, REPRESENTATIONS OR WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE MADE BY JOHNSON CONTROLS AS TO THE SAFETY, RELIABILITY, DURABILITY AND PERFORMANCE OF THE BODY TEMPERATURE DETECTION SYSTEM. FURTHERMORE, JOHNSON CONTROLS ACCEPTS NO LIABILITY WHATSOEVER ARISING OUT THE APPLICATION OR USE OF THE BODY TEMPERATURE DETECTION SYSTEM, NOR DOES JOHNSON CONTROLS ASSUME ANY LIABILITY FOR THE SAFETY, RELIABILITY, DURABILITY AND PERFORMANCE OF THE BODY TEMPERATURE DETECTION SYSTEM. ANY PERFORMANCE SPECIFICATIONS ARE NOT VERIFIED.

8. ACCEPTATION OF RISKS. CUSTOMER UNDERSTANDS AND ACCEPTS THAT THE BODY TEMPERATURE DETECTION SYSTEM DOES NOT CAUSE AND CANNOT ELIMINATE OR PREVENT OCCURRENCES OF THE EVENTS THAT IT IS INTENDED TO DETECT OR AVERT.

9. LIMITATION OF DAMAGES. ALL LIABILITY RESULTING FROM THE EVENTS THAT THE BODY TEMPERATURE DETECTION SYSTEM IS INTENDED TO DETECT OR AVERT. REMAINS WITH CUSTOMER. CUSTOMER AGREES TO LOOK SOLELY TO CUSTOMER'S INSURER TO RECOVER FOR ANY CLAIMS ARISING OUT OF THE USE OF THE SYSTEM AND RELEASES AND WAIVES ALL RIGHT OF RECOVERY AGAINST JOHNSON CONTROLS, INCLUDING BY WAY OF SUBROGATION. IN NO EVENT WILL JOHNSON CONTROLS BE



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LIABLE, TO THE MAXIMUM EXTENT PERMITTED BY LAW, FOR (I) PERSONAL INJURY OR ILLNESS, DEATH OR PROPERTY DAMAGES OR (II) LOST PROFITS, LOSS OF USE, DIMINUTION OF VALUE, LOST DATA, OR ANY OTHER INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, ARISING OUT OF OR RELATED TO THE BODY TEMPERATURE DETECTION SYSTEM. NOTWITHSTANDING THE FOREGOING, IF JOHNSON CONTROLS IS FOUND LIABLE UNDER ANY LEGAL THEORY, JOHNSON CONTROLS' TOTAL LIABILITY WILL BE LIMITED TO THE SUM EQUAL TO THE INSTALLATION CHARGE PAID BY CUSTOMER TO WHICH SUCH CLAIM IS MADE, AS THE AGREED UPON DAMAGES AND NOT AS A PENALTY, AS CUSTOMER'S SOLE AND EXCLUSIVE REMEDY. CUSTOMER WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS JOHNSON CONTROLS AGAINST ANY CLAIMS AND LAWSUITS MADE OR FILED BY ANY PERSON, INCLUDING CUSTOMER'S INSURER, THAT IS RELATED IN ANY WAY TO THE BODY TEMPERATURE DETECTION SYSTEM, INCLUDING THE PAYMENT OF ALL DAMAGES, EXPENSES, COSTS, AND ATTORNEYS' FEES. NO SUIT OR ACTION SHALL BE BROUGHT AGAINST JOHNSON CONTROLS MORE THAN ONE (1) YEAR AFTER THE ACCRUAL OF THE CAUSE OF ACTION.

10. **Public Disclosures.** Customer must obtain Johnson Controls' written consent prior to negatively commenting on the Body Temperature Detection System, its performance, or its effectiveness, in any press or media release or other public disclosure. Johnson Controls may withhold such consent at its discretion. This does not include releases of information to the extent legally required by regulatory bodies.

11. **Severability.** If any provision of this Rider, or any part of a provision, is determined to be invalid or unenforceable in whole or in part, such provision (or part thereof) shall be severed and the remaining provisions shall continue in full force and effect.



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Exhibit A

END USER LICENSE AGREEMENT FOR SOFTWARE

[** If applicable, to be provided by Seller **]

ZKTecoUSA End User License Agreement (EULA Agreement)

ZKTeco, hereby, licenses you the right of use of the software application, upon your acceptance of the below conditions: Except for the authorized actions by the terms and conditions in this End-user Software License Agreement (EULA Agreement), no applications, utilizations, duplications, modifications, renting, or transference of any part of the software system shall be practiced.

You must guarantee that:

- 1.this system shall be applied to one machine only;
- 2.for back-up or document management purposes, you shall produce a duplication, which is in a readable format for the machine, of this system;
- 3.you shall transfer this system and the EULA Agreement to the third party, only upon the third party's acceptance of the terms and conditions of the EULA Agreement. If any transference is made, the original documents, all related documents, and all duplications of the documents shall be transferred to the third party. Any untransferred document and its duplications shall be completely destroyed and eliminated;
- 4.you shall apply this system to multi-user condition or Internet system, only upon meeting one of the below prerequisites: it is proclaimed in writing that this system may be applied to multi-users condition or Internet system; or If license of use has been purchased for all nodes and end node of this system.

You must guarantee that:

- 1.you shall not re-transfer the license of this system.
- 2.you shall not perform any type of reverse engineering, disassembly, or de-compilation.
- 3.you shall not duplicate or deliver this system or any part of this system, except for authorized actions in writing by the terms and conditions in this EULA agreement.

Your license is automatically terminated, if you transfer this system, or any part of this system, or duplication of this system, or any part of the duplication of this system to the third party.

Copyrights and Ownerships of this system:

The names of this systems and all its duplications co-exist with the company stated in the CD-ROM or in this system. This system and all its related documents own copyright and are under legal protection of the "World Intellectual Property Organization Copyright Treaty". You are not entitled to delete the Copyright Proclamation from this system and shall guarantee to duplicate the Copyright Proclamation for this system. You shall agree to prevent and stop any form of illegal duplications of this system and all its related documents.

After-sale Warranty:

We offer warranty that, under normal usage, in 90 consecutive days after purchase, no manual or material defects shall be present in the software carrier. In case defects are certified, our complete responsibility shall be the exchange of purchased software carrier. Any defect caused by accident, misuse, or overuse are not covered by our After-sale Warranty. Exchanged carriers possess the previous remaining period of guarantee, or 30 consecutive days guarantee (if the remaining period of guarantee is less than 30 consecutive days).



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Limitations on Our Warranty:

We disclaim liability to any other form of after-sales warranty exceeding stated in the After-sale Warranty section.

Limited Responsibility:

The stated warranty, be it in writing or in implication, are the complete content of the guarantee, including merchantability and fitness guarantee for any particular purpose. We, our agents, distributors, and any other affiliate are not responsible for any profit loss, decrease in usability, business interruption, or direct, indirect, special, accidental, or any other form of damage claimed as being caused by using this system, and any claim of compensation for any of the stated situations shall not be entertained, regardless of users' obedience or disobedience to this EULA Agreement, and whether we are informed prior to any of the stated situations.

Termination of License:

We may terminate the license if any term or condition of this EULA Agreement is violated. Once the license is terminated, you need to immediate delete this system, all related documents, and all duplications of this systems and related documents, or return to us.

You have already read this EULA Agreement, and you agree to strictly follow the terms and conditions.