

Connected Controls Service

*More Data. More Expertise.
Even Better Outcomes.*

Optimize your Metasys campus building automation system (BAS) and keep your facilities operating at peak performance with Connected Controls Service. This district-wide planned offering integrates cloud-based technology and controls expertise to guide onsite maintenance—and achieve your goals.

Collaborate via the cloud

Connected Controls Service delivers measurable results through a consultative partnership between our experts, your staff and the Johnson Controls local technician. Here's how it works:

1. Your building controls system is automatically scanned at regular intervals via the cloud.
2. Our OpenBlue service experts assess scan results, flag potential issues and develop recommendations to improve system performance.
3. We discuss and prioritize these recommendations with you and your local Johnson Controls technician in a virtual consultation.
4. The local Johnson Controls technician arrives onsite ready to address your prioritized action list.

Weekly cloud backups of your Metasys BAS data add a layer of protection, safeguarding your system and increasing peace of mind for administrators.



Go from reactive to proactive

The Connected Controls Service assessment brings you deeper analysis across dozens of potential fault categories, for a holistic understanding of what's happening in your system. Your staff goes from putting out fires to addressing root causes. And you go from reactive to condition-based service, making data-driven decisions to get the most out of your BAS investment.

Achieve your goals

Using better data and deeper analysis, we build a campus roadmap to achieve peak performance for your system and advance your unique goals for your facility. Connected Controls Service reports make it easy to share progress on critical outcomes throughout your district.



Productivity gains

With greater labor shortages in many districts, our onsite technicians proactively attend to the needs of your facility managers, and now, ahead of the issues before they happen.



Energy savings

Diagnostics and expert analysis make it easier to identify opportunities to save energy, manage costs and support your district's sustainability goals.



Greater BAS reliability

Our experts give you actionable recommendations to proactively address campus issues that affect system performance, for measurable improvements.



Increased cybersecurity

Research has shown that K-12 institutions are especially vulnerable to cyberattacks. Connected Controls Service alerts you to out-of-date software and hardware and checks for dormant accounts to help prevent unauthorized access.



Student and faculty well-being

Maintaining a healthy, comfortable and safe environment helps keep students and staff satisfied and productive.



Transform BAS maintenance with Connected Controls Service

Let our team help you balance BAS maintenance, energy, comfort and health. Connected Controls Service offers tiers and options to ensure you get the service you need to meet your goals.

To learn more, contact your local Johnson Controls service office in our quest to create safe and healthy schools.