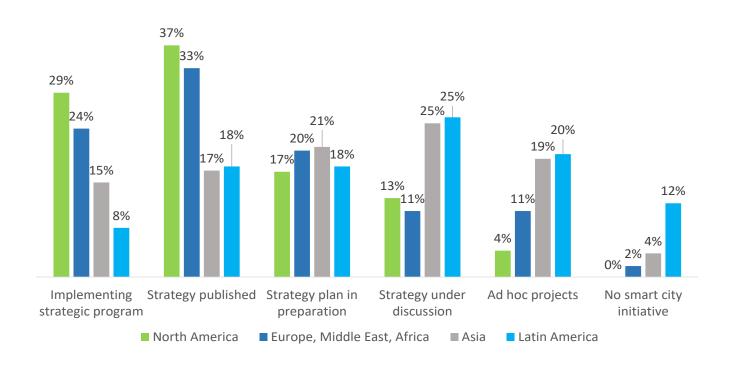


Johnson Controls conducted its second annual smart city indicator survey to track key drivers, organizational barriers, technology trends, and the status of smart city solution implementations around the world. The survey queried over 330 city leaders in 20 countries, including Argentina, Brazil, Canada, Chile, China, Colombia, France, Germany India, Ireland, Italy, Japan, Mexico, Netherlands, South Africa, South Korea, Spain, Switzerland, United Kingdom, and the United States. Survey findings show that cities are increasingly looking to implement applications that will improve sustainability and the environment while creating jobs, improving public safety and reducing costs.



MOST CITIES ARE ENGAGED IN SMART CITY INITIATIVES AT SOME LEVEL



STAKEHOLDERS SHAPING SMART CITY INITIATIVES

38% Smart City Program Office

38% City Department

12% Mayor's Office

12% Other

EXTERNAL STAKEHOLDERS PROVIDING INPUT TO SMART CITY PLANNING

37% Fed / State Gov't Agencies

31% Technology Providers

16% Third Party Consultants

16% Other

RANGE OF CITY POPULATIONS REPRESENTED IN STUDY

23% Greater than Five Million

34% One to Five Million

33% 250K to One Million

10% Less than 250K

DRIVERS OF SMART CITY



INVESTMENTS*

- 1. Sustainability
- 2. Economic development
- 3. Public safety
- 3. Job creation
- 5. Environmental issues

EMEA

ASIA

- 1. Environmental issues
- 2. Public safety
- 2. Economic development
- 4. Sustainability
- 5. Cost reduction

LATIN AMERICA

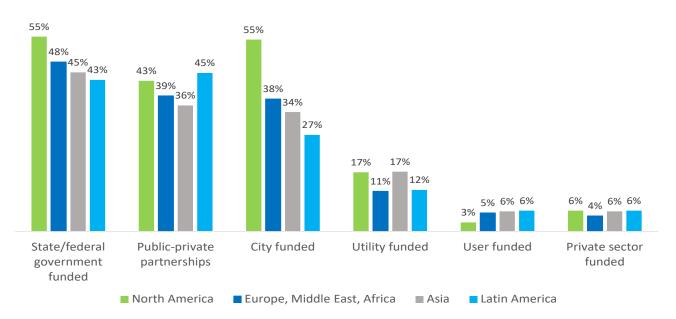
- AWILKICA
- NORTH AMERICA

- 1. Environmental issues
- 1. Economic development
- 3. Public safety
- 3. Cost reduction
- 5. Job creation
- 1. Public safety
- 1. Environmental issues
- 3. Cost reduction
- 4. Sustainability
- 5. Economic development

TOP BARRIERS TO INVESTMENT*

- 1. Lack of private sector engagement
- 2. Lack of standards
- 3. Availability of funding
- 4. Security concerns
- 4. Lack of city leadership
- 1. Lack of proven businesss cases
- 2. Lack of standards
- 3. Availability of cost effective tech
- 4. Availability of funding
- 5. Risk aversion
- 1. Availability of funding
- 2. Lack of proven business cases
- 3. Lack of standards
- 4. Lack of city leadership
- 5. Security concerns
- 1. Lack of city leadership
- 1. Lack of state / fed gov't support
- 3. Security concerns
- 4. Lack of private sector engagement
- 4. Lack of proven business cases

METHODS FOR FUNDING SMART CITY PROJECTS



^{*}Rankings based on percentage of respondents indicating driver is very or extremely important / barrier is top barrier to investment



SMART CITY IMPLEMENTATION BY REGION

