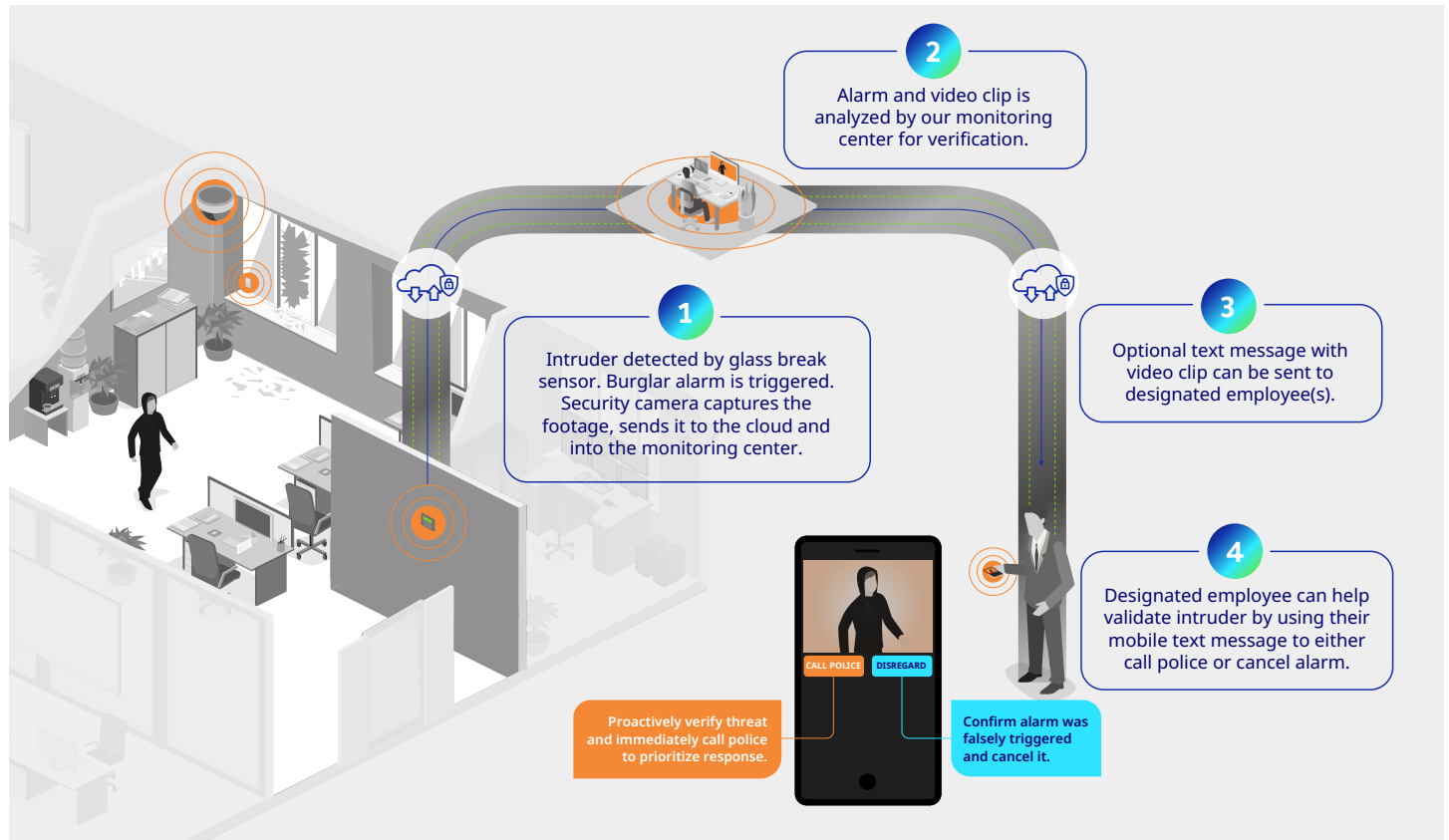




# Visual Alarm Verification

Enhanced, accurate security monitoring with improved response times to critical alarms

# Enhance security 24/7 while improving peace of mind



## Visibility and control at your fingertips

The customer, armed with the correct information, has the option to cancel or dispatch.

To maintain privacy, we do not electronically share information with the authorities.

Customers can also review and participate in the decision-making process via text message, gaining visibility and control wherever they are. This functionality also eliminates the need to visit the business site to assess the event.

The information contained in the text feeds gives our customers more detail, increasing situational awareness and improving the response time of the authorities. Quicker reactions also mean a greater chance of reducing loss at your location.



# The Benefits

Visual Alarm Verification is just one way Johnson Controls powers the mission of our customers by supporting a healthy, secure building strategy. Overall, the service provides you with the visibility and control you need to minimize disruptive events while enhancing the security and response time of your business.



## **Complete and accurate information**

When a sensor is triggered, you can view pre- and post-event video clips. This allows you to verify security events and ascertain whether they might be false alarms. Then, you can request police dispatch to a confirmed event, enabling a safer, more focused approach for first responders.



## **Faster police response times**

Verification of real alarm events results in a prioritized response to your situation. A faster response can greatly increase the chances of apprehending intruders at your business.



## **Reliable end-user verification**

Each person on the call list receives a text that allows them to view a video clip for the fastest response. Further, the group can see the selected responses from all members, which streamlines call list communications for your convenience.



## **Fewer false alarm dispatches and penalty fees**

False alarms not only tie up vital resources that can be better deployed elsewhere but can also lead to significant fees and fines. The extra verification process saves time for everybody and helps guard against incurring avoidable business expenses. With Visual Alarm Verification, you can help safely reduce or even eliminate a false alarm problem.

## Unmatched security and proactive monitoring

At the heart of our advanced security solutions is the Johnson Controls Central Monitoring Center, designed to be the epicenter of proactive video monitoring.

This dedicated team staffed by an expansive network of engineers and security professionals can watch your facilities twenty-four hours a day, seven days a week, 365 days a year. They'll help ensure correct prioritization and alarm response, comply with standard operating procedures and maintain business continuity.

Learn more about Visual Alarm Verification - contact your Johnson Controls representative or visit [johnsoncontrols.com/security/visual-alarm-verification](https://johnsoncontrols.com/security/visual-alarm-verification) today.

#### About Johnson Controls:

At Johnson Controls, we transform the environments where people live, work, learn and play. As the global leader in smart, healthy and sustainable buildings, our mission is to reimagine the performance of buildings to serve people, places and the planet.

Building on a proud history of nearly 140 years of innovation, we deliver the blueprint of the future for industries such as healthcare, schools, data centres, airports, stadiums, manufacturing and beyond through OpenBlue, our comprehensive digital offering.

Today, with a global team of 100,000 experts in more than 150 countries, Johnson Controls offers the world's largest portfolio of building technology and software as well as service solutions from some of the most trusted names in the industry.