

# OpenBlue Services

## Connected Fire Panels



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For a facility manager, what could be more valuable than a tool that enables proactive system health overview of all your buildings' fire panels from a single point? Whether at your home computer or working on a laptop, smart phone or tablet while on the road, knowing the exact status of your system would save you time and costs. That visibility into the status of each system would greatly enhance the daily maintenance and efficiency of your facilities. And all of this can be done with minimal IT involvement.

# Johnson Controls introduces Connected Fire Panels

Connected Fire Panels enables customers to have one single portal to proactively check the system health of every connected 4007ES, 4010ES and 4100ES Fire Alarm Control Panel. The SafeLINC Cloud provides real-time notification of Fire, Priority 2, Supervisory and Trouble events via email and mobile application.

### Key features

- Real-time Fire Alarm Control Panel (FACP) events notification (Fire, Priority 2, Supervisory and Troubles)
- Added benefit of mobility – Email and App notifications
- View and download status reports at your convenience
- One portal, one view of every connected FACP

### Remote Service Solutions

One of the key benefits the Connected Fire Panels offers is that it gives the customer access to our Remote Services Solutions (RSS) which is offered through our Planned Service Agreements (PSA). RSS allows us to diagnose and resolve many system issues quickly over the phone, avoiding the inconvenience of scheduling and dispatching a service technician onsite.

### Benefits and advantages

- Compatible with all latest Simplex ES Fire Panels (4007ES, 4010ES, 4100ES)
- Possibility of retrofitting 4100U with 4100ES CPU upgrade kit for backward-compatibility
- We jointly share the same window – our service technicians can watch and provide remote service support (8am – 8pm EST Monday through Friday)
- Easy installation for customers –minimal IT involvement
- Gateway passed JCI Cybersecurity tests and can be updated remotely
- Access to historical fire panel event logs for incident investigation

## This is how it works

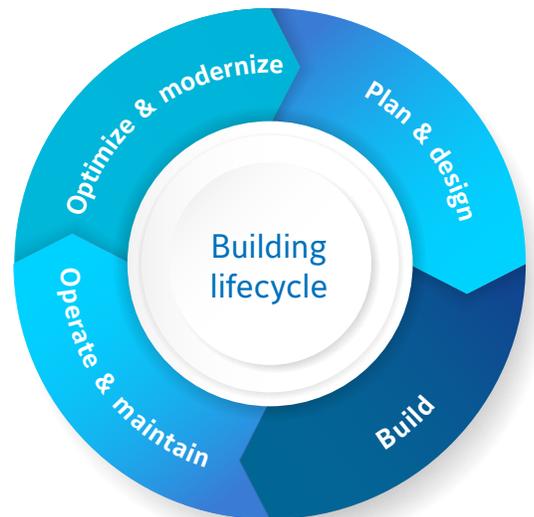
- Connected Fire Panels has been specifically tailored for use at universities and college campuses, multi-building hospitals, transportation, manufacturing and petroleum & chemical facilities.
- Connected Fire Panels will replace both SafeLINC and TrueInsight and combine them as one product. It will NOT be a replacement of the TrueSite Workstation, TSW Mobile Client or Central Station Monitoring.
- Connected Fire Panels is part of the Johnson Controls suite of connected solutions that is powered by OpenBlue



## Powering innovative and highly tailored service solutions across the full building life cycle

Johnson Controls offers a suite of connected fire safety services and technologies powered by OpenBlue. This suite of connected solutions is combined with our technicians' extensive industry knowledge and training to help ensure improved performance and reliability, code compliance, and operational efficiency of customers' fire and life-safety systems.

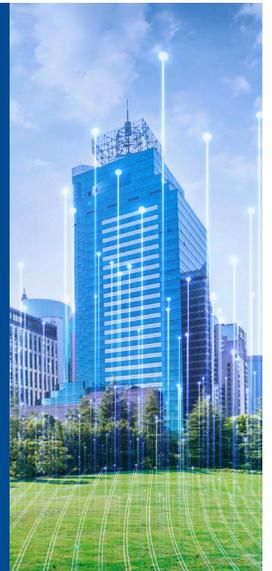
Johnson Controls has everything you want in a life-safety partner. We are advancing safety and security by finding smarter ways to save lives, improve businesses, and protect where people live and work. Advanced technology. Highly trained technicians. More than 150 years of experience. These are just some of the reasons why Johnson Controls is a trusted life-safety service provider.



# OpenBlue

OpenBlue is a complete suite of connected solutions that serves industries from workplaces to schools, hospitals to campuses, and beyond. This platform includes tailored, AI-infused service solutions such as remote diagnostics, predictive maintenance, compliance monitoring, advanced risk assessments, and more. A dynamic new space from Johnson Controls, OpenBlue is how buildings come alive.

To read more about OpenBlue Cloud, visit: [www.johnsoncontrols.com/OpenBlue](http://www.johnsoncontrols.com/OpenBlue)





[johnsoncontrols.com](https://johnsoncontrols.com)

### **About Johnson Controls**

At Johnson Controls, we transform the environments where people live, work, learn and play. From optimizing building performance to improving safety and enhancing comfort, we drive the outcomes that matter most. We deliver our promise in industries such as healthcare, education, data centers, and manufacturing. With a global team of over 100,000 experts in more than 150 countries and over 130 years of innovation experience, we are the power behind our customers' mission. Our leading portfolio of building technology and solutions includes some of the most trusted names in the industry, such as Tyco®, YORK®, Metasys®, Ruskin®, Titus®, Frick®, PENN®, Sabroe®, Simplex® and Grinnell®.

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