## Johnson Controls is Powering the COVID-19 Crisis Response

## Facilities Maintenance Staff Augmentation

Johnson Controls is committed to serving our communities and customers during the COVID-19 crisis. Sectors of all types, especially those with increased demand, such as healthcare, retail, manufacturing, data centers and government, need assistance to keep facilities operational so they can focus on core business objectives.



Johnson Controls can provide staff augmentation through both on-site resource deployment and remote monitoring to ensure uninterrupted critical service.

Johnson Controls top priority is adhering to rigorous COVID-19 safety plans and guidelines to protect our workforce and yours, along with appropriate procedures if COVID-19 contact does occur. Our remote monitoring services reduce physical interaction altogether, further protecting against the threat of COVID-19 transmission.

### We are on the front lines in the global fight against COVID-19

Johnson Controls first responded to the developing crisis in Wuhan, China where our local personnel immediately worked to fulfill the urgent need for new hospitals. We provided a broad range of infrastructure systems to enable the hospital teams to maintain continuity of care to more patients and mitigate risk for patients and caregivers during the COVID-19 outbreak. The project was completed within 8 days.

In aerospace, we're helping one of the world's largest airline manufacturers keep clients, staff and contractors working the final assembly line safe. Leveraging our extensive network of experts, we provided a Project Manager who was on site within 24 hours. Our Project Manager worked with the Director of Environment, Health & Safety to begin implementation of the program, provided daily updates to our customer's leadership and participated as an active member in their COVID-19 crisis response

Now, we are working with state and federal officials, and have created a special task force, to support the design and implementation of critical infrastructure throughout North America.

During this crisis, we are working closely with our customers, partners and local and state officials to keep essential products, services, and personnel up and running – 24/7/365.

# We have proven to be a cornerstone of America's critical building infrastructure:

- We have 120 branch locations in North America supported by 5,600 HVAC service technicians, including mechanics, controls technicians and installation teams
- Recognized by federal, state and local governments as a provider of essential products, services and personnel to support all facilities across industries
- Johnson Controls has the proven ability to be on the front lines quickly and efficiently

#### Technical Operations & Maintenance from Johnson Controls

Allowing Johnson Controls to operate and maintain your facility frees up resources and personnel for "normal" facility needs and emergencies. Johnson Controls technicians have already been trained and qualified on products and technologies, regardless of manufacturer, so there is no learning curve for new technology or lack of predictability in systems.

In addition, Johnson Controls can rapidly mobilize technical resources – including project management and administrative support, as well as service technicians and mechanics.

### Technical Operations & Maintenance Scope

- Building Operations and Maintenance
  - · Mechanical and electrical service
  - · Heating and ventilation
  - Plumbing
  - · Buildings services control and management
  - Security systems
  - Fire protection systems
  - Fire alarm and detection systems
- Energy Management Services
- · IT and Telecommunication Services
- Lighting

Backed by our global Centers of Excellence, we can immediately bring worldclass expertise to your facility for your short- or long-term needs.

Our technical experts will listen to your needs and quickly respond with solutions, services, and expertise to ensure short- and long-term benefits for your facility. Contact us today.



### The power behind your mission