

Johnson Controls  
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March 17, 2020

Dear Valued Supplier-Partner,

Johnson Controls is closely monitoring the COVID-19 coronavirus outbreak and is working to understand the impact on our overall supply chain.

It is a difficult time for everyone, but as we continue to focus on our customers, JCI needs our partners to help identify supply chain issues. To do this, please complete the following survey. The survey will help us accomplish two things. First, to help JCI assess the exposure to supply disruptions associated with the Coronavirus and secondly, to ensure that we have good contact information and a way to communicate as the disruption continues.

[Click here](#) or go to this link: <https://www.surveymonkey.com/r/X9TGTZ7>

Please respond as soon as possible but no later than **Tuesday, March 24, 2020**. If you are receiving this request after the requested date, then please proceed to reply as soon as possible.

If you have questions, concerns or need contact information, please respond to this email [BTS-Global-Supply-Continuity@jci.com] and we will contact you. Translated versions of this letter will be available shortly.

Finally, for more information regarding Johnson Controls and the impact of COVID-19, [click here](#) or go to this link: <https://www.johnsoncontrols.com/media-center/news/press-releases/2020/03/12/johnson-controls-covid-19-information>

Thank you for your partnership and collaboration.

Regards,

Duane R. Maier  
VP, Procurement, Global Products